

Northeastern University – Oakland Campus Meyer Tennis Center Policies for Key Holders

By accepting the key and paying the fee or deposit, the key-holder agrees to abide by the policies outlined here. We appreciate your cooperation in helping to keep the courts a friendly, safe place to play. Emergency protocols are posted at the courts. In the event of an emergency, call 911 and then notify Public Safety by calling **510.430.3333**. The closest AED is outside the pool gate.

- **Each permit /ID provides access to only ONE court for no more than TWO people. Seniors (50+) and people with mobility issues can have up to four people (including permitted users) but must limit use to ONE court at ALL times.**
- **Keys are non-transferable. The person to whom the key is issued must be present at all times when the key is in use. If the key holder is not present the key may be confiscated, and no refund will be issued.**
- All key-holders must be prepared to present their Court Reserve reservation or Husky Card at all times. Rental groups should bring their facility use contract. Those without a valid reservation will be asked to leave the courts.
- Shoes must be non-marking tennis shoes. Inline skates, roller skates, skateboards, bicycles, scooters, **dogs**, etc. are not allowed on the courts. Do not bring any sharp items onto the courts. Do not move court benches or patio furniture.
- For the safety and security of all users, do not prop the gate open. Do not let anyone in who is not one of the players on your court.
- Climbing the fence is prohibited. If you see someone climbing the fence, please call Public Safety at x5555 from the black campus phone or call 510.430.5555.
- The courts are open from 6 am until 10 pm. The tennis court booking calendar can be viewed online: <https://tinyurl.com/MillsTennisCenter> Click on "Create Account" to get started.
- Please remember that University Club Tennis Team practices, games and events have priority, as do those who have rented the facility. Please check the schedule before you begin to avoid interruptions. Rental inquiries can be made by calling 510.430.3285 or e-mailing oaklandrecfacilities@northeastern.edu
- **Private instruction/coaching is not allowed** unless the instructor has a current rental agreement with Mills College at Northeastern University. Contact oaklandrecfacilities@northeastern.edu for rental information.
- Alcohol and drug use is not allowed at any athletic facility. Mills College at Northeastern University is a tobacco-free campus. Smoking, vaping, and/or tobacco use is not allowed anywhere on campus.
- The only parking area for athletic facility users is Richard's lot, which can be accessed by making the first two right turns as you enter campus. Vehicles without appropriate campus parking permits may be ticketed for parking along campus roads, in the staff parking lot closest to the tennis courts, behind Haas Pavilion, or in the residence hall parking areas. Parking and drop-off maps are available upon request.
- Please be respectful and courteous to other users and abide by the USTA code of ethics.
- **Users not abiding by these policies may be asked to leave by Staff (including student-worker staff). Failure to comply may result in dismissal from the courts or loss of privileges without refund.**

Please email oaklandrecfacilities@northeastern.edu with any questions.

Tennis Etiquette

All guests of the Meyer Tennis Center are expected to abide by the following rules of conduct to ensure tennis courtesies are clear, applied fairly and provide an environment for the tennis community to flourish.

- Do not walk behind players whilst a game or a rally is in progress. Wait for players to finish the point, and then quickly cross at the back of the court.
- If a stray ball comes onto your court send it back to the rear of their court so as not to disrupt their play.
- If your ball rolls onto an adjacent court, do not disrupt their play. Wait for them to finish the point, and then ask if you can retrieve your ball.
- All mobile phones and other communication devices should be switched off as these can disrupt play.
- Positive support by guests, including spectators, is welcome and negative behavior will not be tolerated.
- Do not interrupt Varsity Matches or USTA Tournaments. These events require the use of the whole facility. Do not interrupt those teaching on a court. Teaching courts typically require much verbal interaction and often many balls are used. If you have a court booked next to a teaching court, you are expected to be patient with these circumstances.
- Pick up your balls and equipment and vacate your court by the expiration of your reservation so as not to intrude upon the court time of the next guest.
- Avoid inappropriate conduct:
 - Racquet abuse
 - Verbal abuse
 - Causing danger to other players through your actions.
 - Disrupting the play of others
 - Discriminatory behavior of any kind
- Mills College at Northeastern University is an inclusive educational community committed to treating all individuals fairly and with respect. We aspire to engage in thoughtful acts of civility and social justice, and to understand and respect the richness and the diversity of our community. Insensitive actions that demonstrate intolerance, hatred, bigotry, or oppression serve to undermine and diminish all people. Such actions are inconsistent with the values we hold.
- Please refer to the USTA [Rules of Tennis \(Friend at Court\)](#) and follow the 'code of conduct' for behavior as prescribed there.