Centre Volunteers In Medicine

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01
Residency Objectives
OBJECTIVES

1. Develop a strong network with key Centre County health care professionals

2. Improve my understanding of the daily operations in primary care

3. How to lead during a crisis (COVID-19)

4. Gain advice on career planning and steps needed to succeed in health administration

5. Better my strategic planning and management KSAs in a real-world environment
Overview of CVIM
## Areas CVIM Covers

<table>
<thead>
<tr>
<th>Category</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Primary Care</td>
<td>Primary Care Physicians, Nurse Practitioners, and Resident Students</td>
</tr>
<tr>
<td>Specialty Care</td>
<td>Includes 8 different specialties, such as Gyn, Peds, Neuro, and Endo</td>
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<tr>
<td>Routine Labs</td>
<td>Two volunteer phlebotomists</td>
</tr>
<tr>
<td>Dental Care</td>
<td>Oral Surgeons, Dentists, Dental Assistants, and Hygienists</td>
</tr>
<tr>
<td>Behavioral Health</td>
<td>Volunteers Psychologists and Counselors</td>
</tr>
<tr>
<td>Case Management</td>
<td>1 full time case worker</td>
</tr>
</tbody>
</table>
Patient Timeline

- Initial Eligibility
- Secondary Eligibility
- New Patient Appointment
- Case MGMT Appointment
Activities Performed

1. Patient Screener
   - Streamlined a new breast screening voucher program

2. 
   - Front Desk Management
   - Data entry, eligibility, patient scheduling, triage calls
Meetings Attended

A. Board of Directors Meetings
B. Finance Committee Meetings
C. Strategic Planning Meetings
D. Policy and Procedure Updates Meetings
03

Relevance of M.H.A Classes
Relevant Classes

HPA 503 Health Services Organizational Behavior

HPA 527 Managing Healthcare Operations

HPA 897 Project Management for Health Services Organization
Help out wherever and whenever you can
Meet and shadow as many people as possible
Do NOT be afraid of failure. It's okay to say I don't know
Conclusion

“Small acts, when multiplied by millions of people, can transform the world.”

-Howard Zinn
Thank You